



October 30, 2003

Gary Bajaj
BITNETS Inc.
10, 44 St. Thomas Street
St. Albert, AB T8N 6N8

Dear Gary,

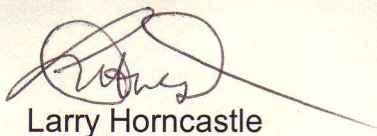
Congratulations on winning the Information Technology Award at the Small Business Week Banquet and Awards Ceremony on October 23, 2003. To be nominated for these awards is an honour; to win is just icing on the cake.

We all know how hard small business owners and their staff work, both on their business and in their business. To be selected by your peers for this award is only a small repayment for the effort you have expended to make your business successful.

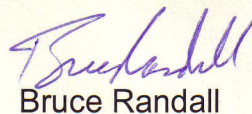
Your success also benefits the entire community. Small business is the backbone of our economy and we offer our heartfelt *thanks* for your valued contribution to our City.

Sincerely,

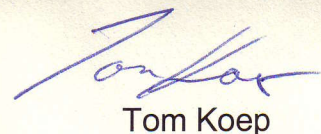
The Economic Development & Tourism Team



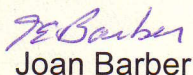
Larry Horncastle



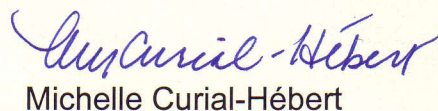
Bruce Randall



Tom Koep



Joan Barber



Michelle Curial-Hébert

PHONE 780.459.1631

FAX 780.460.1161

E-MAIL info@st-albert.net

71 St. Albert Road
St. Albert, AB T8N 6L5
CANADA

www.city.st-albert.ab.ca

THE CITY OF
st. Albert